

Optimised Learning is proud to have recently been certified with the ISO 9001 Quality Management Accreditation. So, what is it? This is a certification recognised worldwide and is suitable for organisations of all sizes and industry sectors and allows the organisation to improve their management process as well as the entire organisation.

To achieve the certification, Optimised Learning had to demonstrate that it could meet the regulatory requirements and apply the system effectively in order to actually benefit our customers. The Quality Management System requirements had to be implemented for all areas of the business, which includes:








- Facilities
- People
- Training
- Services
- Equipment

However, achieving the accreditation is just the first step of the process. In order to continuously improve our organisation, Optimised Learning will continuously be assessed which will provide us with the necessary management tools. But, we're very proud to have achieved this accreditation and it will bring great value and benefits to us as an organisation.



THE BENEFITS OF

## ISO 9001

EFFICIENT MANAGEMENT PROCESS IS PROVIDED TO SENIOR MANAGEMENT	
 SETS OUT AREAS OF RESPONSIBILITY ACROSS THE ORGANISATION	
HIGHLIGHTS DEFICIENCIES	
 COMMUNICATES A POSITIVE MESSAGE TO STAFF AND CUSTOMERS	
MANDATORY IF YOU WANT TO TENDER FOR SOME PUBLIC SECTOR WORK	
 REDUCES YOUR COSTS	
PROVIDES CONTINUOUS ASSESSMENT AND IMPROVEMENT	
 IDENTIFIES AND ENCOURAGES MORE EFFICIENT AND TIME SAVING PROCESSES	
MARKETING OPPORTUNITIES	